



**PROGRAM EVALUATION REPORT**  
 In-Home Respite Agency (per Title 17, Section 56800)

**I. Identifying Information**

Agency Name: Community Interface Services  
 Vendor Number: HQ0683  
 Date Submitted: September 5, 2023

Program Name: In-Home Respite Service  
 Report Period: July 1, 2022 - June 30, 2023  
 By: Carmen Stoll, Respite Supervisor

**II. Evaluation Design**

The purpose of this evaluation is to review the effectiveness of the program in relation to the program design. Data relevant to participant needs, program design outcome objectives, and satisfaction is collected. The report is distributed to the Regional Center and the Department of Developmental Services as requested, maintained on file, and available to stakeholders.

**III. Client Needs Encountered During Service Delivery**

- Transportation
- Medication Reminders
- Transfers (non amb.)
- Dressing
- Social Interaction Support
- Toileting
- Eating/Food Preparation
- Safety Supervision

**IV. Review of Effectiveness in Relation to Program Design**

| Outcome Objective   | Aggregate Data/Current Results                                    |
|---|---|
| 90% of all clients served by this agency will remain living in the family home. | 100% remained living in the family home.<br><b>Objective met.</b> |

**V. Stakeholder Satisfaction/Actions Taken on Results of the Program Evaluation**

Although ongoing feedback regarding the Respite Services provided by Community Interface Services continues to be positive, Community Interface intentionally provides limited Respite Services. It remains difficult to find and retain quality staff members who can provide Respite services that meet agency expectations given the funding constraints. Community Interface is not accepting new referrals for Respite Services. Future changes to rate structures will continue to be monitored to determine if expanded Respite services become viable for the agency again in the future.

**VII. Number of People Served**

Respite Services were provided to one person during the year.